# Table of Contents

1. A Message from the Chief of Police  
2. Mission Statement  
4. Organizational Chart  
6. About the Orangeville Police Service  
7. Community Focused  
9. Occurrences/Calls for Service  
11. Crime Severity Index  
12. Youth Criminal Charges  
13. Impaired Driving Offences  
15. Provincial Offences  
16. Use of Force Report  
17. Motor Vehicle Collisions  
19. Complaints/Conduct Investigations  
21. Canine Team  
23. Proudly Serving the Public
A message from the Chief of Police

On behalf of Deputy Chief Leah Gilfoy and all members of the Orangeville Police Service, I am proud to present to you our 2017 Annual Report. Our staff members work hard, each and every day to keep our community very safe.

This document contains statistical information regarding various aspects of our day-to-day operations, such as our demands for service, crime statistics, our focused community involvement and all areas of our operations.

The women and men of the Orangeville Police Service, both officers and civilian staff, are committed to quality service. We continue to build and strengthen relationships with all members of our Town.

Our Community Focus is extremely important to us as it is to our residents and our community partners. We take daily pride in the service that we deliver and the fiscal responsibility that we practice.

We are particularly proud of the results of the Statistics Canada 2017 Crime Severity Index, ranking Orangeville in the top 15 percentile of safest communities in Canada. We will continue to keep the Town of Orangeville, its residents and visitors safe!

Wayne Kalinski
Chief of Police
Orangeville Police
Mission Statement

The Orangeville Police Service is a community focused team that provides the highest quality of policing for the citizens we serve through professionalism, integrity and accountability.

Values

Our People
We work in an inclusive environment that fosters open communication and respect.

Community
Working in partnership with and being accountable to the community.

Accountability
We accept responsibility for our actions.

Professionalism
We work not only out of a sense of duty, but out of a sense of pride in the community we serve.

Integrity
We communicate openly, honestly and build relationships based on trust.
About the Orangeville Police Service

Your Orangeville Police Service was established in 1864 and continues to serve the residents of the Town of Orangeville with the highest level of pride and professionalism. With a population of approximately 30,000 residents and a patrol area of close to 16 square kilometres, our officers provide safety and security to citizens 24 hours per day, seven days per week.

In addition to the 42 sworn officers, the service also includes 31 civilian staff comprised of communication operators, records/data entry clerks and court services personnel.

Our Communications Centre staff are responsible for receiving calls for service from members of the public and dispatching officers to attend the calls. In addition to our police service, our Communications Centre also dispatches for Shelburne Police Service, Orangeville Fire Department, Shelburne Fire Department, Grand Valley Fire Department and Mulmur/Melancthon Fire Department.

Our Records Department staff process Provincial Offences charges and a variety of legal documents. Staff members also process criminal record checks for members of the public and third party businesses. In 2017 our Records Department staff processed in excess of 13,500 criminal record checks. This was a dramatic increase from the 4,100 checks processed in 2016.

Our Court Services Unit is comprised of one Data Entry Secretary, two Constables and a team of Special Constables to process individuals in and out of custody during various stages of the judicial system. The Orangeville Police Service Court Services Unit is also responsible for the safety and security of the County of Dufferin Courthouse.

The Orangeville Police Service continues to be committed to providing exceptional service to the residents of Orangeville.
Community Focused

Community partnerships are vital to the success of our service. We are proud of the relationships we have established over the years with various businesses, service clubs and social service agencies. It is through these collaborations that we are able to strengthen the quality of life for the residents of our community. In 2017 we were fortunate to work with the following community stakeholders:

- 1849 Lorne Scots Royal Canadian Army Cadets
- Alzheimer Society- Orangeville Chapter
- Big Brothers and Big Sisters of Dufferin
- Broadway Pentecostal Church
- Caledon/Dufferin Victim Services
- Canadian Mental Health Association
- Choices Youth Shelter
- Community Living Dufferin
- Community Safety Partners
- County of Dufferin
- Crime Stoppers of Simcoe Dufferin Muskoka
- Dufferin Child and Family Services
- Dufferin Christmas Hamper Committee
- Dufferin County Cultural Resource Circle
- Dufferin Mental Health Coalition
- Dufferin Network for the Prevention of Elder Abuse Consultation Team
- Dufferin Peel Catholic District School Board
- Family Transition Place
- Good Friends Fellowship

The Orangeville Police Service shared support with these community partners through such endeavors as community events, community working committees, community education, and other community betterment initiatives.
• Homewood Community Addictions Services
• Imperial Order of Daughters of the Empire- Lord Dufferin Chapter
• Kerry’s Place Autism Services
• MedicAlert Foundation Canada
• Orangeville Business Improvement Association
• Orangeville Food Bank
• Orangeville Guides
• Orangeville Kin Club
• Orangeville Lions Club

• Orangeville Optimist Club
• Orangeville Scouts
• Rotary Club of Orangeville
• Rotary Club of Orangeville Highlands
• Royal Canadian Legion Branch 233
• Salvation Army
• St. John’s Church
• St. Mark’s Anglican Church
• Town of Orangeville
• Upper Grand District School Board
• Westminster United Church
Occurrences/Calls for Service

The Orangeville Police Service Communications Centre is the primary reporting site for emergency services in our community. Our Communications Centre is responsible for public safety dispatch functions on a twenty-four-hour basis, 365 days per year. The Communication Operators are trained professionals who respond to incoming calls from citizens and other agencies requesting information, reporting emergency and non-emergency incidents. Our personnel serve as the critical link for connecting members of our community to access the services of police, fire and emergency medical services.

For records management purposes, the Orangeville Police Service provides statistics on the number of occurrences produced each year and the amount of calls for service produced. Our service generates an occurrence number for each call for service from the public including tasks initiated by officers. This allows the service to be accountable for occurrences generated both outside and inside of the police station. Furthermore, we have the ability to monitor just the volume of incoming calls for service for tracking purposes. Each year we strive to improve the way we capture our duties to provide accountability to our community.

In 2017 the total number of occurrences generated by the Orangeville Police Service was 20,990. This is an 8% decrease in occurrences generated in 2016.

Orangeville Police Occurrences (annually)
Crime Severity Index

Statistics Canada annually compiles data to produce a report called the Crime Severity Index (CSI).

The formula to calculate the Crime Severity Index takes into account the number of crimes reported to police and the seriousness of those crimes. Police-reported crime in Canada, as measured by both the crime rate and the CSI, increased for the third consecutive year in 2017. The report concluded that the national crime rate rose one per cent, while the police-reported CSI increased two per cent in 2017.

In Orangeville the overall Crime Severity Index decreased by 22% in 2017. Orangeville ranks in the top 15% of the safest communities among the included 307 municipalities across Canada with a population of 10,000 or higher.

The data concluded that in 2017 the Crime Severity Index for violent crime decreased in Orangeville by 40% from the 2016 CSI and a decrease of 8% regarding the non-violent Crime Severity Index.

These decreases can be attributed to the hard work of our frontline officers and the members of our Criminal Investigation Branch day in and day out.

The Orangeville Police Service will continue to improve their position in the Crime Severity Index by focusing on property related crimes. The clearance rate for property related crimes in 2017 improved to 30% from the 2016 clearance rate of 22%.
Youth Criminal Charges

The following chart represents data from three crime categories: violent crimes, property crimes and illegal drug offences.

In 2017 the Orangeville Police Service recognized a 31% reduction in the number of youth who were charged with criminal offences or who received a diversion for a criminal offence. This reduction is encouraging as we continue to work with our young citizens to help create positive and successful futures for them.

More than ever, young people in our community are experiencing a variety of challenges involving mental health issues. Together with our community partners and local school boards we remain committed to assisting youth and their families regarding these issues.

![Chart showing the number of youth charged or diverted from 2013 to 2017 for violent crimes, property crimes, and illegal drug offences.](chart.png)
Impaired Driving Offences

<table>
<thead>
<tr>
<th>Year</th>
<th>Impaired Driving Charges</th>
<th>Alcohol Related Licence Suspensions</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>34</td>
<td>62</td>
<td>96</td>
</tr>
<tr>
<td>2014</td>
<td>27</td>
<td>38</td>
<td>65</td>
</tr>
<tr>
<td>2015</td>
<td>28</td>
<td>46</td>
<td>74</td>
</tr>
<tr>
<td>2016</td>
<td>28</td>
<td>42</td>
<td>68</td>
</tr>
<tr>
<td>2017</td>
<td>24</td>
<td>49</td>
<td>73</td>
</tr>
</tbody>
</table>
Provincial Offences

- **Highway Traffic Act**
- **Liquor Licence Act**
- **Trespass to Property Act**

<table>
<thead>
<tr>
<th>Year</th>
<th>Highway Traffic Act</th>
<th>Liquor Licence Act</th>
<th>Trespass to Property Act</th>
</tr>
</thead>
<tbody>
<tr>
<td>2013</td>
<td>131</td>
<td>6087</td>
<td></td>
</tr>
<tr>
<td>2014</td>
<td>20</td>
<td>3673</td>
<td></td>
</tr>
<tr>
<td>2015</td>
<td>70</td>
<td>4501</td>
<td></td>
</tr>
<tr>
<td>2016</td>
<td>41</td>
<td>3859</td>
<td></td>
</tr>
<tr>
<td>2017</td>
<td>69</td>
<td>4140</td>
<td></td>
</tr>
</tbody>
</table>

"COMMUNITY FOCUSED"
Use of Force Report

Orangeville Police Service members who use force on other persons during the course of their duties are required to report the circumstances of these encounters. A provincially mandated form is completed after each incident and reviewed by the Use of Force Training Officer and a Supervisor from the Service to ensure that provincial legislation and Orangeville Police Service policies were adhered to.

Use of Force Reports by Type

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Firearm - Discharged</td>
<td>0</td>
</tr>
<tr>
<td>Firearm - Point</td>
<td>1</td>
</tr>
<tr>
<td>Firearm - Drawn</td>
<td>1</td>
</tr>
<tr>
<td>Aerosol</td>
<td>1</td>
</tr>
<tr>
<td>Impact Weapon - Hard (expandable baton)</td>
<td>0</td>
</tr>
<tr>
<td>Impact Weapon - Soft</td>
<td>0</td>
</tr>
<tr>
<td>Physical Control - Hard</td>
<td>0</td>
</tr>
<tr>
<td>Physical Control - Soft</td>
<td>1</td>
</tr>
<tr>
<td>Conducted Energy Weapon (Taser) - Display Mode</td>
<td>10</td>
</tr>
<tr>
<td>Conducted Energy Weapon (Taser) - Fired</td>
<td>1</td>
</tr>
</tbody>
</table>

The use of Force Summary for 2017 is a summary of data gathered from Use of Force reports submitted and reviewed after each incident by the Use of Force Training Officer for the Orangeville Police Service.

- There were a total of 14 Use of Force provincially mandated reports submitted.
- Firearms were drawn or pointed at individuals on two occasions.
- Aerosol Oleoresin (Pepper Spray) was used once in 2017.
- The expandable baton impact weapon was not used in 2017.
- The Taser was used in display mode 10 times and fired 1 time in 2017.
Motor Vehicle Collisions

- Personal Injuries
- Property Damage
- Non-reportable
Road safety continues to be a priority of the Orangeville Police Service. Through enforcement and education we have shown a 3% reduction in the overall number of motor vehicle collisions in 2017 from the previous year. Property damage collisions have decreased by 9% in 2017. Although non-reportable collisions are up in 2017 compared to 2016, these are very minor collisions with damage estimates of less than $2000.

Our police service continues to receive calls from residents to report areas of concern regarding road safety issues. The common concerns include excessive speed and disobeying stop signs. We take all concerns seriously and give these identified areas enforcement attention by utilizing an officer who is primarily dedicated to traffic issues. Other proactive initiatives include campaigns regarding aggressive driving, distractive driving, impaired driving and seatbelt enforcement.
## Complaints/Conduct Investigations

### Allegations

<table>
<thead>
<tr>
<th>Allegation</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incivility</td>
<td>0</td>
</tr>
<tr>
<td>Neglect of Duty</td>
<td>0</td>
</tr>
<tr>
<td>Discreditable Conduct</td>
<td>3</td>
</tr>
<tr>
<td>Excessive Use of Force</td>
<td>0</td>
</tr>
<tr>
<td>Unlawful/Unnecessary Exercise of Authority</td>
<td>0</td>
</tr>
<tr>
<td>Unsatisfactory Work Performance</td>
<td>0</td>
</tr>
<tr>
<td>Other “Service” Complaints</td>
<td>0</td>
</tr>
</tbody>
</table>

(A complaint often contains more than one allegation)

### Resolutions

<table>
<thead>
<tr>
<th>Resolution</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Not Dealt With - Section 60</td>
<td>0</td>
</tr>
<tr>
<td>Informal Resolution</td>
<td>0</td>
</tr>
<tr>
<td>Withdrawn by Complainant</td>
<td>0</td>
</tr>
<tr>
<td>Unsubstantiated through Investigation</td>
<td>0</td>
</tr>
<tr>
<td>Informal Discipline</td>
<td>0</td>
</tr>
<tr>
<td>Police Service Act Hearing</td>
<td>1</td>
</tr>
<tr>
<td>Lost Jurisdiction</td>
<td>1</td>
</tr>
<tr>
<td>Outstanding “Conduct” or “Service” Investigations</td>
<td>1</td>
</tr>
</tbody>
</table>

### Total officers (actual authorized strength) - 42

- Total Public Complaints and Chief’s PSA Conduct Complaints (new) 1
- Public Complaints Carried Over (old) 2

Officers wearing protective equipment during training exercise
Canine Team

The Orangeville Police Service proudly includes a Canine Team consisting of Canine Radar and Constable Tom Dellelce.

Our canine team assists officers by serving as a locating tool for both people and property, and as a use of force tool when needed during investigations. Our canine team becomes a force multiplier by having the ability to clear a building in the same time that may otherwise take several officers. Radar can also be called upon to apprehend offenders without putting officers in harm’s way.
In 2017 Canine Radar and Constable Dellelce were deployed to assist in the following investigations:

- Building search regarding an insecure business investigation
- Assist in clearing a parking lot of suspects regarding a drug offence investigation
- Building search regarding an intrusion alarm investigation
- Area search and locate articles of evidence regarding mischief investigation
- Area search for persons regarding domestic violence investigation
- Building search regarding an intrusion alarm investigation
- Missing person search regarding Mental Health Act investigation
- Building search regarding residential intrusion alarm investigation
- Assist with locate and arrest of suspect regarding weapons related investigation

In addition to the deployment duties, Canine Radar and Constable Dellelce completed several hours per month of training.

Training for the Canine Team included building searches, tracking persons and property, protection and obedience exercises.

In 2017 the Orangeville Police Service Canine Team trained in partnership with Peel Regional Police Service, Waterloo Regional Police Service, Olympus K9 and the National Association of Professional Canine Handlers.
Proudly Serving the Public

The Orangeville Police Service continues to support the community with respect to many issues including mental health related calls for service. In 2017 calls for service regarding mental health issues continued to rise. Our police service worked with many community support agencies including Caledon Dufferin Victim Services, the Canadian Mental Health Association, Dufferin Child and Family Services and Headwaters Health Care Centre to help support residents and address mental health concerns in our community.

Sergeant Mary Lou Archer represents the Orangeville Police Service at a collaboration of community service providers known as The Dufferin Situation Table. This group meets every Tuesday morning to present and discuss issues in our community and people in need of support regarding mental health.

The Dufferin Situation Table brings together professionals from police, social services, health and counselling support agencies, and local school boards. They meet for weekly discussions about individuals who need additional support from our community partners. The group takes a unique approach to community well-being by providing immediate care to individuals and families facing acute risk of being harmed or causing harm. Through Sergeant Archer, our police service has been presenting individuals, children and families to get them the support and assistance that they require.

In 2017 the Orangeville Police Service and MedicAlert Foundation of Canada launched a new service, MedicAlert Connect Protect, to ensure people with autism, Alzheimer’s, dementia, or a cognitive brain injury, who go missing, are returned to their family members and caregivers sooner.

MedicAlert Connect Protect gives police officers 24-hour access to a registered subscriber’s photo, identity, past wandering history, and other vital emergency information through their MedicAlert medical IDs. This information will help officers search more efficiently, increasing the chances that those who go missing are reunited with their loved ones sooner. Officers called to an emergency involving a MedicAlert subscriber will also have access to vital information which may be necessary to save a life.

We are proud to support our community by taking part in these efforts regarding mental health. Not only will these initiatives enhance the safety of some of the most vulnerable members of our community, but it also helps our clinicians, caregivers and paramedics provide vital, lifesaving care when needed.